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AGENCIES
Administration of Children’s Services (ACS)
Department of Information Technology & Telecommunications (DOITT)
Department of Investigation (DOI)
Department of Youth and Community Development (DYCD)
Equal Employment Opportunity (EEO)
Financial Information Services Agency (F.I.S.A.)
Manhattan Borough President (Manhattan BP)
Manhattan District Attorney (Manhattan DA)
Manhattan Public Administrator
New York City Commission on Human Rights
New York City Comptroller Office
Office of Payroll Administration (OPA)

(H+H) HEALTH AND HOSPITALS
Elmhurst
Gouverneur
Metropolitan

HRA
Emergency and Intervention Services (EIS)
  • Adult Protective Services (APS)
  • Customized Assistance Services (CAS)
HIV/AIDS Service Administration (HASA)
Homelessness Prevention Administration (HPA)
Human Capital Management (HCM)
Investigation, Revenue & Enforcement Administration (IREA)
Office of Child Support Enforcement (OCSE)
Office of Crisis and Disaster Management (Crisis & Disaster)
Office of General Counsel/Legal Affairs
  • Fair Hearing Administration
AGENCIES
Brooklyn Borough President (Brooklyn BP)
Brooklyn District Attorney (Brooklyn DA)
Business Integrity Commission (BIC)
City Clerk’s Office
City Planning
Civilian Complaint Review Board (CCRB)
Department of Education (DOE)
Department of Finance (DOF)
Department of Probation (Probation)
Department of Sanitation (DSNY)
Housing Preservation & Development (HPD)
Independent Budget Office (IBO)
New York City Department of Consumer and Worker Protection (DCWP)*
New York City Department of Small Business Services (SBS)
New York City Employees Retirement System (NYCERS)
Office of the Actuary
Office of Administrative Tax Appeals (OATA)**
Teachers’ Retirement System (TRS)

(H+H) HEALTH AND HOSPITALS
Coney Island
Kings County
Susan McKinney Rehab

HRA
Family Independence Administration (FIA)
  • Food Stamp Claims
  • Income Clearance Program (ICP)
  • Office of Central Processing (OCP)
Information Technology (IT)
  • Management Information Services (MIS)

*Formerly Department of Consumer Affairs  **Formerly Tax Commission
AGENCIES
Department of Correction (DOC)
Department of Design & Construction (DDC)
Department of Transportation (DOT)
Landmarks Preservation & Development (LPD)
New York City Fire Department (FDNY)
New York City Housing Authority (NYCHA)
Office of Administration Trials & Hearings (OATH)
Office of Collective Bargaining (OCB)
School Construction Authority (SCA)
Staten Island Borough President (Staten Island BP)
Staten Island District Attorney (Staten Island DA)
Taxi & Limousine Commission (TLC)

(H+H) HEALTH AND HOSPITALS
Bellevue
Coler
Harlem
Seaview

HRA
Administrative Job Opportunity Specialist (Admin JOS Members)
(See Job Opportunity Centers, Page 12)
Communication Affairs/Immigrant Services
  • Child Support Outreach
  • Community Outreach
  • Infoline
  • Office of Constituent Services (OCS)
Medical Insurance & Community Services Administration (MICSA)
  • CASA
  • Homecare Services Program (Home Care)
  • Medicaid (MICSA)
AGENCIES
Bronx Borough President (Bronx BP)
Bronx District Attorney (Bronx DA)
Bronx Public Administrator
Conflicts of Interest Board (COIB)
Department of Buildings (DOB)
Department of Environmental Protection (DEP)
Department of Homeless Services (DHS)
Department of Records & Information Services (DORIS)
New York City Law Department
New York City Police Department (NYPD)
New York City Police Pension Fund
New York City Transit Authority (Transit or MTA)
Office of Labor Relations (OLR)
Office of the Mayor

(H+H) HEALTH AND HOSPITALS
Certified Home South Bronx
Jacobi
Metroplus
Morrisania
Renaissance
Segundo Belvis
North Central Bronx

HRA
Administrative & Support Services
Audit & Quality Assurance Services (OQA)
Communications & Marketing/ Legislative Affairs Contracts
Legal Assistance Initiatives
Office of Equal Employment Opportunity (EEO)
Office of Finance
Office of Labor Relations
Office of Policy, Procedure & Training
Planning & Performance Management
AGENCIES
Civil Service Commission
Department of Aging (AGING)
Department of Citywide Administrative Services (DCAS)
Department of Cultural Affairs
Department of Health and Mental Hygiene (DOHMH)
Department of Parks & Recreation (PARKS)
New York City Campaign Finance Board (CFB)
Office of Emergency Management (OEM)
Office of Management & Budget (OMB)
Queens Borough President (Queens BP)
Queens District Attorney (Queens DA)

(H+H) HEALTH AND HOSPITALS
Central Office
Correctional Health
Cumberland
ENY Diagnostic
Family Health Services
Henry J. Carter
Lincoln
Queens Hospital
Woodhull

HRA
Family Independence Administration (FIA)
  • Office of Employment Services (OES)
  • Common Benefit Identification Card (CBIC)
General Support Services (GSS)
PRIVATE SECTOR AGENCIES
ALIGN
Amnesty International
ASPCA
Books and Rattles
Democracy Now
Human Rights First
Human Rights Watch
Jacob Javits Convention Center
New York State Unified Court System
Open Society Institute
Story Corps
The Century Foundation
Type Media Center
| AGENCIES |
|-----------------|-----------------|
| Administration of Children's Services (ACS) | Anthony Lewis |
| ALIGN | Lena Solow |
| Amnesty International | Lena Solow |
| ASPCA | Lena Solow |
| Books and Rattles | Lena Solow |
| Bronx Borough President (Bronx BP) | Monise Etienne |
| Bronx District Attorney (Bronx DA) | Monise Etienne |
| Bronx Public Administrator | Monise Etienne |
| Brooklyn Borough President (Brooklyn BP) | Desiree Waters |
| Brooklyn District Attorney (Brooklyn DA) | Desiree Waters |
| Business Integrity Commission (BIC) | Desiree Waters |
| City Clerk's Office | Desiree Waters |
| City Planning | Desiree Waters |
| Civil Service Commission | Romano Jones |
| Civilian Complaint Review Board (CCRB) | Desiree Waters |
| Conflicts of Interest Board (COIB) | Monise Etienne |
| Democracy Now | Lena Solow |
| Department of Aging (Aging) | Romano Jones |
| Department of Buildings (DOB) | Monise Etienne |
| Department of Citywide Administrative Services (DCAS) | Romano Jones |
| Department of Correction (DOC) | Gregory Smith |
| Department of Cultural Affairs | Romano Jones |
| Department of Design and Construction (DDC) | Gregory Smith |
| Department of Education (DOE) | Desiree Waters |
| Department of Environmental Protection (DEP) | Monise Etienne |
| Department of Finance (DOF) | Desiree Waters |
| Department of Health and Mental Hygiene (DOHMH) | Romano Jones |
| Department of Homeless Services (DHS) | Monise Etienne |
| Department of Information Technology & Telecommunications (DOITT) | Anthony Lewis |

**KEY**
- Red Type = Private Sector Representation
- **Bold & Underlined** = Commonly Referred to As
- (Included inside Parenthesis) = Agency Abbreviations
<table>
<thead>
<tr>
<th>AGENCIES</th>
<th>Representative</th>
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<tbody>
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<td>Department of Investigation (DOI)</td>
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</tr>
<tr>
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<td>Housing Preservation &amp; Development (HPD)</td>
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<td>Human Rights First</td>
<td>Lena Solow</td>
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<td>Human Rights Watch</td>
<td>Lena Solow</td>
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<td>New York City Campaign Finance Board (CFB)</td>
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<td>Desiree Waters</td>
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<td>New York City Employees Retirement System (NYCERS)</td>
<td>Desiree Waters</td>
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*Formerly Department of Consumer Affairs (DCA)

**Red Type** = Private Sector Representation  
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(Included inside Parenthesis) = Agency Abbreviations
New York City **Fire Department** (FDNY) .................. Gregory Smith
New York City **Housing Authority** (NYCHA) ............. Gregory Smith
New York City Law Department ............................. Monise Etienne
New York City **Police Department** (NYPD) ............. Monise Etienne
New York City Police Pension Fund ......................... Monise Etienne
New York City **Transit Authority** ......................... Monise Etienne
New York State Unified Court System ..................... Lena Solow
Office of the Actuary .......................................... Desiree Waters
Office of Administrative Tax Appeals (OATA)* ........... Desiree Waters
Office of Administrative Trials and Hearings (OATH) ...... Gregory Smith
Office of Collective Bargaining (OCB) ...................... Gregory Smith
Office of Emergency Management (OEM) ................... Romano Jones
Office of **Labor Relations** (OLR) ......................... Monise Etienne
Office of Management & Budget (OMB) ..................... Romano Jones
Office of the Mayor (Mayor’s Office) ....................... Monise Etienne
Office of **Payroll Administration** (OPA) ................. Anthony Lewis
Open Society Institute ........................................ Lena Solow
Queens Borough President (Queens BP) ................. Romano Jones
Queens District Attorney (Queens DA) ..................... Romano Jones
School Construction Authority (SCA) ...................... Gregory Smith
Staten Island Borough President (Staten Island BP) ...... Gregory Smith
Staten Island District Attorney (Staten Island DA) ........ Gregory Smith
Story Corps .................................................. Lena Solow
Taxi & Limousine Commission (TLC) ....................... Gregory Smith
Teachers’ Retirement System (TRS) ......................... Desiree Waters
The Century Foundation ..................................... Lena Solow
Type Media Center ........................................... Lena Solow

*Formerly Tax Commission

**KEY**

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<thead>
<tr>
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<tr>
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<td>Monise Etienne</td>
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<td>Coler</td>
<td>Gregory Smith</td>
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<td>Family Health Services.</td>
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<td>Monise Etienne</td>
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<td>Monise Etienne</td>
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<td>Susan McKinney Rehab</td>
<td>Desiree Waters</td>
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<td>Woodhull</td>
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</table>
Administrative Job Opportunity Specialist
(Admin JOS Members) ...................... Gregory Smith
Administrative & Support Services .................... Monise Etienne
Audit & Quality Assurance Services (OQA) ............ Monise Etienne
Communication Affairs/Immigrant Services ............ Gregory Smith
  • Child Support Outreach
  • Community Outreach
  • Infoline
  • Office of Constituent Services (OCS)
Communications & Marketing/Legislative Affairs ....... Monise Etienne
Contracts ................................................. Monise Etienne
Emergency and Intervention Services (EIS) ............ Anthony Lewis
  • Adult Protective Services (APS)
  • Customized Assistance Services (CAS)
Family Independence Administration (FIA) ............ Desiree Waters
  • Food Stamp Claims
  • Income Clearance Program (ICP)
  • Office of Central Processing (OCP)
Family Independence Administration (FIA) ............ Romano Jones
  • Office of Employment Services (OES)
  • Common Benefit Identification Card (CBIC)
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Homelessness Prevention Administration (HPA) ....... Anthony Lewis
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  • Management Information Services (MIS)
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Legal Assistance Initiatives ............................ Monise Etienne
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  • CASA
  • Homecare Services Program (Home Care)
  • Medicaid (MICSA)
Office of Child Support Enforcement (OCSE) ............ Anthony Lewis
Office of Crisis and Disaster Management (Crisis & Disaster) .......................... Anthony Lewis
Office of Equal Employment Opportunity (EEO) ........ Monise Etienne
Office of Finance .......................... Monise Etienne
Office of General Counsel/Legal Affairs .................... Anthony Lewis
  • Fair Hearing Administration
Office of Labor Relations .......................... Monise Etienne
Office of Policy, Procedure & Training ..................... Monise Etienne
Planning & Performance Management ..................... Monise Etienne
Job Opportunity Centers

All Administrative JOS Titles ........................................ Gregory Smith
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Centralized Fair Hearing Office ................................. Anthony Lewis
Centralized Rent Processing Unit #71 ..................... Romano Jones
Clinton Hill #67 .................................................... Desiree Waters
Concourse #45 ....................................................... Monise Etienne
Coney Island #63 .................................................... Desiree Waters
Crotona #46 .......................................................... Monise Etienne
DeKalb #64 ............................................................ Desiree Waters
Dyckman #35 .......................................................... Monise Etienne
East End #23 .......................................................... Monise Etienne
Family Services Call Center #17 .............................. Anthony Lewis
Family Services Call Center Satellite Offices .......... Monise Etienne
Fordham #44 .......................................................... Monise Etienne
HRA Express Center #50 ......................................... Desiree Waters
Hunts Point #40 ........................................................ Monise Etienne
Jamaica Center #54 .................................................. Anthony Lewis
Queens Job Center #53 ............................................. Anthony Lewis
Refugee & Immigrant Job Center #47 ..................... Anthony Lewis
Residential Treatment Center #52 ............................. Romano Jones
Richmond #99 ........................................................ Gregory Smith
Rider #38 .............................................................. Monise Etienne
Rockaway #79 ........................................................ Anthony Lewis
Southern Brooklyn #70 ........................................... Desiree Waters
St. Nicholas #18 ....................................................... Romano Jones
Union Square Center #39 ........................................ Romano Jones
Veterans/Burial Claims Center #62 ......................... Gregory Smith
Waverly Center #13 .................................................. Anthony Lewis
S.N.A.P. 02 .............................................. Romano Jones
S.N.A.P. 13 .............................................. Romano Jones
S.N.A.P. 14 .............................................. Romano Jones
S.N.A.P. 15 .............................................. Romano Jones
S.N.A.P. 19 .............................................. Romano Jones
S.N.A.P. 21 .............................................. Desiree Waters
S.N.A.P. 22 .............................................. Desiree Waters
S.N.A.P. 24 .............................................. Desiree Waters
S.N.A.P. 28 .............................................. Desiree Waters
S.N.A.P. 40 .............................................. Monise Etienne
S.N.A.P. 42 .............................................. Monise Etienne
S.N.A.P. 43 .............................................. Anthony Lewis
S.N.A.P. 45 .............................................. Monise Etienne
S.N.A.P. 46 .............................................. Monise Etienne
S.N.A.P. 53 .............................................. Anthony Lewis
S.N.A.P. 54 .............................................. Anthony Lewis
S.N.A.P. 61 .............................................. Romano Jones
S.N.A.P. 79 .............................................. Anthony Lewis
S.N.A.P. 99 .............................................. Gregory Smith
OFFICERS

Gloria Middleton
President

Gina Strickland
1st Vice President

Gerald Brown
2nd Vice President

Robin Blair-Batte
Secretary-Treasurer

Lourdes Acevedo
Recording Secretary

MEMBERS AT LARGE

Hilary Bloomfield
Denise Gilliam
Helen S. Jarrett
Lisa Lloyd
Debra Paylor
Gregory Smith
Lenora Smith
Venus Williams
Hazel O. Worley

staffrepservices@cwa1180.org

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Communications Workers of America, AFL-CIO
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